



Bancroft
One world. For everyone.

P o l i c i e s & P r o c e d u r e s

Title: Scope of Services BNR
Jurisdiction(s): New Jersey
Applicable Program(s): Bancroft NeuroRehab
Policy Number: 1022
Effective Date: May 24, 2022
Last Reviewed Date: August 3, 2023
Last Revised Date: December 29, 2022
Reviewer: Senior Directors BNR Services (Rich Ciullo, Arleen Destefano, Kathleen Law)
Approver: Karen Lindgren Chief Clinical Officer, Jane Femia Baider Senior Vice President BNR

SCOPE

This policy shall apply to Bancroft, A New Jersey Nonprofit Corporation and its subsidiaries and affiliated entities (collectively, “Bancroft”) located in the jurisdiction(s) or, if applicable, the programs indicated above. This policy replaces all prior Bancroft policies regarding the subject matter contained herein.

PURPOSE

Bancroft NeuroRehab (BNR) provides assessments and rehabilitation services for people recovering from traumatic brain injury (TBI), acquired brain injuries and a variety of neurological conditions. The purpose of this policy is to define the scope of services for BNR Programs. All BNR Programs consider and address the individual's spiritual, cultural and diverse support needs throughout treatments and settings through interviews and conversations with individuals and their families.

Scope of Services for Bancroft NeuroRehab Outpatient Program

Population Served: 16 and older

Settings: Outpatient, Day Program, Residential Program and Vocational Rehabilitation

Hours of Operation: 8am-5pm

Days of Operation: Monday through Friday; Closed on Saturday and Sunday.

Disciplines: Physical Therapy, Occupational Therapy, Speech Therapy, Neuropsychological Evaluation and Psychotherapy. Services provided by clinicians licensed in the state of service provision.

Conditions Treated: Included but not limited to TBI, Stroke Rehabilitation, Concussion, Parkinson’s Disease, Anoxic or Hypoxic Brain Injury, Multiple Sclerosis, Alzheimer’s Disease, and Post Surgical Neurological Challenges.

Frequency of Service: Services are provided as indicated by the clinician's Plan of Care in conjunction with the referring physician’s prescribed frequency and duration.

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Fees: Based on the fee schedule and the therapeutic interventions received during the treatment session.

Locations: 3900 Church Road Resnick Center at Mt. Laurel, NJ 08054; 1433 Hooper Avenue Suite 131 Toms River, NJ 08753 and 666 Plainsboro Road, Suite 2000-C Plainsboro, NJ 08536.

Payor Sources: Medicare Part B, Medicare PartA, The Division of Developmental Disabilities (DDD) Fee for Service, Managed Long Term Services and Supports (MLTSS with TBI designation), Auto Insurance, VA funding, private pay, Workers Compensation and select commercial insurances.

Referral Sources: Referrals are received by physicians in the community, social workers at hospitals, long term care, and subacute facilities, Case Managers, families and self referral.

The specific services offered include:

- Evidence based therapies provided through a full range of services including Physical Therapy, Occupational Therapy, Speech and Language Therapy, Psychotherapy and Neuropsychology
- Neuropsychological Evaluations
- Independent Medical Examinations
- Cognitive Rehabilitation Therapy
- Vestibular Therapy
- Vision Therapy
- Parkinson's Disease Services
- Telehealth
- Private Space for Evaluation and Treatment
- One on one treatment with a licensed clinician

Scope of Services for Bancroft NeuroRehab Residential Program

Population Served: 18 and older including those with a primary diagnosis of TBI.

Settings: Supported apartments, Supervised apartments, Group homes, Medical/Behavioral Group homes in Ocean County, Mercer County, Middlesex County, Burlington County and Camden County New Jersey

Hours of Operation: Residential Programs operate 24 hours per day / 7 days per week

Days of Operation: Seven days per week including holidays.

Frequency of Service: Services are provided as indicated by team consensus as indicated in the Individualized Rehabilitation Plan.

Fees: Rates are determined by individual need and based on the fee schedule; for individuals served funded by the Division Developmental Disabilities (DDD) Fee for Service, Managed Long Term Services and Supports (MLTSS with TBI designation), there is a Contribution to Care for room and board.

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Payor Sources: The Division Developmental Disabilities (DDD) Fee for Service (FFS), Managed Long Term Services and Supports (MLTSS with TBI designation), New Jersey TBI Fund, Auto Insurance, VA funding, private pay and Workers Compensation.

Referral Sources: Referrals are received by physicians in the community, social workers at hospitals, long term care, and subacute facilities, Case Managers, families and self referral.

The specific services offered include:

Individualized rehabilitation in personal care, household management, health and medical care (including medication administration), grocery shopping, money management and budgeting

- Customized supervision from intensive to intermittent support
- Social, recreational and spiritual activities
- Behavioral programming
- Accessibility for individuals with limited mobility
- 24-hour staff support for assistance with activities of daily living, safety, mobility and transfers, as needed
- Transportation is provided from residential program, to and from day treatment programs, therapies, medical appointments and community outings
- Clinical Case Management
- Quarterly progress meetings with the team including funder, family and persons served.
- Medical oversight by a Registered Nurse
- Emergency on-call coverage by supervisory staff

Scope of Services for the Day Programs

Population Served: Individuals 18 and older with TBI, Acquired Brain Injury (ABI) and other neurological impairments

Settings: Day Program services are delivered on site, in the community, remote and at the Residential Program. The facilities are located in Mt. Laurel, Toms River and Plainsboro NJ

Hours of Service: 9am - 3pm

Days of Service: Monday through Friday

Frequency of Service: Services are provided based on clinical recommendations

Payor Sources: The Division Developmental Disabilities (DDD) Fee for Service (FFS), Managed Long Term Services and Supports (MLTSS with TBI designation), New Jersey TBI Fund, Auto Insurance, VA funding, private pay and Workers Compensation.

Fees: Rates are based on a standard fee schedule and contracted rates based on funding.

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Referral Sources: Referrals are received by physicians in the community, social workers at hospitals, long term care, and subacute facilities, Case Managers, families and self referral

The specific services offered, including whether the services are provided directly, by contract, or by referral:

Bancroft employs both full-time and part-time staffing in the following disciplines:

- Structured Day Program
- Physical Therapy
- Occupational Therapy
- Speech and Language Pathology
- Cognitive Therapy
- Neuropsychological evaluation
- Psychotherapy
- Therapeutic groups
- Music Therapy
- Vocational Rehabilitation

Scope of Services for Bancroft NeuroRehab Vocational Program

Population Served: Individuals 18 and older with a neurologic diagnosis which may include TBI, Acquired Brain Injury (ABI), Stroke, Autism, Epilepsy and other seizure disorders.

Settings: Vocational services occur in program, in the community and at places of employment throughout the State of New Jersey

Hours of Operation: 8:30am - 5:30 pm, evening hours available based on the needs of individuals at work.

Days of Operation: Monday through Friday; Weekends as needed.

Disciplines: Vocational services

Conditions Treated: Included but not limited to TBI, Stroke Rehabilitation, Concussion, Parkinson's Disease, Anoxic or Hypoxic Brain Injury, Multiple Sclerosis, Alzheimer's Disease, and Post Surgical Neurological Challenges.

Frequency of Service: Services are provided as indicated by the Plan of Care in conjunction with the referring agency and team's recommended frequency and duration. .

Fees: Rates are according to a fee schedule established by New Jersey Division of Vocational Rehabilitation, New Jersey Commission for the Blind and Visually Impaired, Division of Developmental Disabilities, based on the service provided

Locations: 3900 Church Road Resnick Center at Mt. Laurel, NJ 08054; 1433 Hooper Avenue Suite 131 Toms River, NJ 08753 and 666 Plainsboro Road, Suite 2000-C Plainsboro, NJ 08536.

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Payor Sources: Division of Vocational Rehabilitation, Division of Developmental Disabilities Support budget, New Jersey Commission for the Blind and Visually Impaired, and Workers Compensation

Referral Sources: New Jersey Division of Vocational Rehabilitation, Division of Developmental Disabilities Support Coordinators, Families, External Case Managers

The specific services offered include:

Services are offered based on referrals via a voucher system which may include:

- Pre-Vocational Cognitive Evaluations
- Pre-Placement Services
- Job Coaching
- Long Term Follow Along

REFERENCES AND RELATED POLICIES

CARF Standard 2.B.1

NOTES

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